



Refund / Returns Procedure

Surf School- BomberSurf Co Pty Ltd, trading as Perth Go Surf
ABN: 67 606 480 719
Location- Brighton Beach Scarborough, Perth WA
Owner/Head Coach- Tom Johnston

Lessons and Activities

The following refunds will be provided ONLY if the client is unable to re-schedule their lesson.

Clients will obtain a FULL refund when:

- We are notified of cancellations more than 2 days prior to the lesson.

If a lesson is cancelled due to unsafe swell/weather conditions we will give you an option of moving your lesson date to a more suitable day or giving a full refund if you are unable to be flexible with days/times of your lesson.

- No refund will be offered if it rains.

If water and weathers conditions become unsafe during the activity, the instructor may modify the activity and undertake activities on the shore rather than in the water, or the activity may be rescheduled for another time.

If the client has paid for a block of lessons at a discounted price, the refund will be based on the lessons already delivered at the undiscounted lesson price less the total amount paid.

No refund is offered if the client refuses to comply with the ASI Accredited School policy and the Instructor determines the client cannot participate in the activity.

If the client advises the Instructor of a medical condition such that the Instructor decides, that it would be unsafe for the client to participate in the activity, a full refund will be offered.

If the Instructor becomes aware of a clients medical condition after the lesson has commenced, such that the Instructor determines it is unsafe for the client to continue in the activity, no refund will be offered.

Gift Vouchers

Must be used by use by date unless other arrangements have been made. No refund is offered once the gift voucher has been issued, however the gift vouchers are transferable to other people.